

How to set up SmartHub on your mobile device

Step 1

Install the SmartHub app



SmartHub
National Information Solutions Cooperative



Step 2

Search for Minnesota Valley Electric Cooperative and select confirm.



Find Provider by Name

Type the first few letters of the service provider's name to show a filtered list.

MVEC

Minnesota Valley Electric Cooperative - MVEC

Step 3

Select "Don't have an account? Register now."

PROVIDERS

SIGN IN

Can't access your account?
Don't have an account? Register now



Step 4

Fill out the following information and select continue.

ACCOUNT REGISTRATION

Billing Account Number

Last Name or Business Name

Email

Confirm Email

CANCEL CONTINUE

Step 5

Verify your account with additional information and select register.

Billing ZIP Code

Your Answer

CHOOSE A SECURITY QUESTION

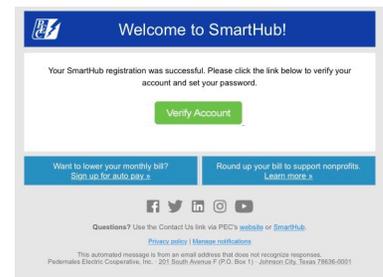
What is your mother's maiden name?

Your Answer

CANCEL REGISTER

Step 6

You will receive a confirmation email to verify your account and reset your password.



Step 7

Fill out the information below to reset your password.

CANCEL Change Password

NEW PASSWORD

New Password

Confirm New Password

CANCEL Save

Step 8

You'll be asked to Accept or Decline the mobile terms and conditions. You must accept to access your account.

Terms and Conditions

Your enrollment in our online services may include access to products and services through a mobile device ("Mobile Services"), such as compatible smart phones and tablets. Mobile Services may include without limitation, short message service (SMS) text messaging, mobile web transactions, and mobile initiated transactions by means of a downloadable application. By using our Mobile Services, you agree to the following terms and any additional terms and conditions applicable to specific Mobile Services, such as SMS text messaging, and the downloadable mobile application.

Decline ACCEPT

Step 9

One final step – activate paperless billing here. (Please note: This step is optional and not required to access your account.) **Now you're all set up!**

Paperless Bills

Go Green with Paperless Billing

Did you know paperless billing reduces paper waste and saves

Activate Paperless Billing

CANCEL Save

Explore and enjoy the features of SmartHub – pay your bill, view your electricity use and billing history, report outages, and more.