

Why do I need to reconnect my Tesla?

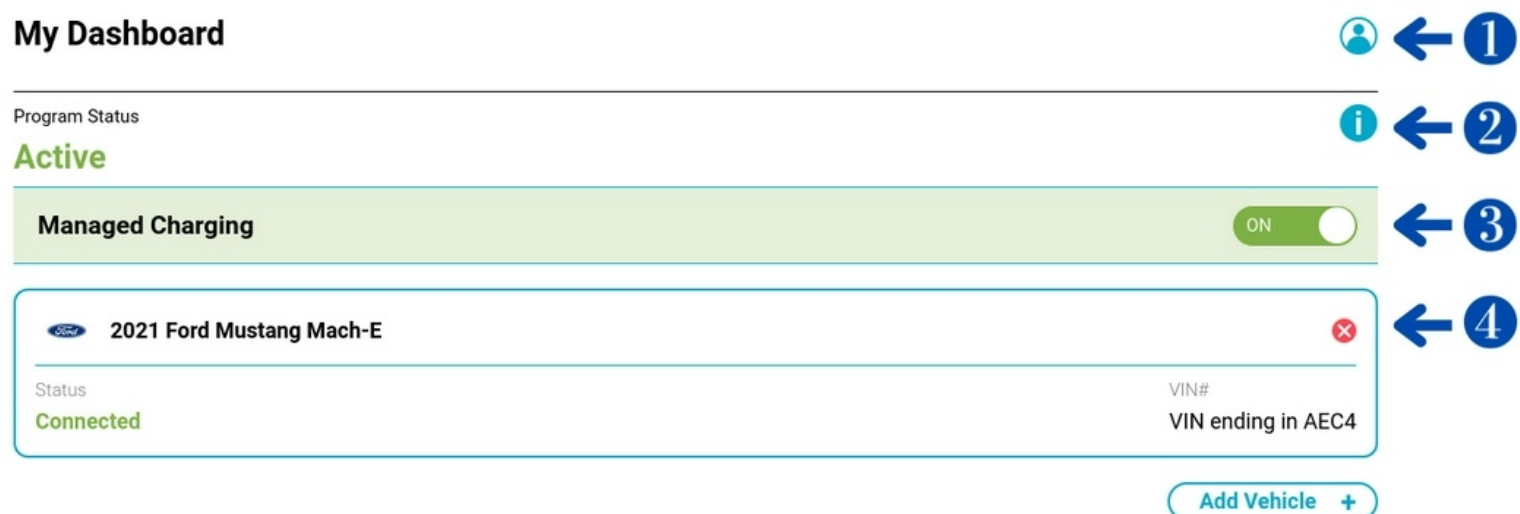
Tesla has had a legacy API for years, and now they have officially released a new API to support third-party developers like FlexCharging. We expect this to provide a more reliable and stable connection with Tesla vehicles, as well as more accurate data.

What happens if I don't reconnect my Tesla?

If you take no action, FlexCharging will lose connection to your vehicle, and you will no longer be participating in your utility's program.

How do I reconnect my Tesla?

Log into your account (MVEO@flexcharging.com) select your car in your account (#4), delete it, and then select "Add Vehicle".



What is a virtual key and why am I being asked to approve one?

Virtual Key facilitates secure, end-to-end encrypted commands. As of late 2023, Tesla is requiring virtual keys for third-party applications to connect with certain models: Models 3 (all years), Model Y (all years), Model S (2021+), and Model X (2021+). If you have not already done so, you will need to set up your phone as a Key. Instructions are available here:

[Model 3 Instructions](#)

[Model Y Instructions](#)

[Model S Instructions](#)

[Model X Instructions](#)

Where can I find out more about this new Tesla API?

Tesla's site has extensive documentation about the new API for third-party developers: [*****developer.tesla.com/docs/fleet-api#announcements-amp-api-changelog](https://developer.tesla.com/docs/fleet-api#announcements-amp-api-changelog) .

What if I still have questions?

Reach out to support@flexcharging.com so we can address your questions or concerns.